StarPRNT Intelligence

*'unified, multi-model driver and configuration suite'*

# *Software*

# *Installation Manual*

**Rev. 1.0**

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# Introduction

This software runs on Windows XP (SP2 or later), Windows Vista, and Windows 7.

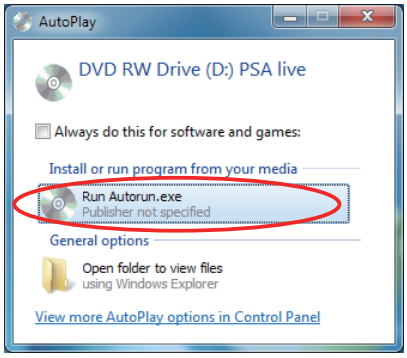
> **Important:** Administrator privilege is required to run the installation.

# 1. Installation

Follow the instructions below to install the software.

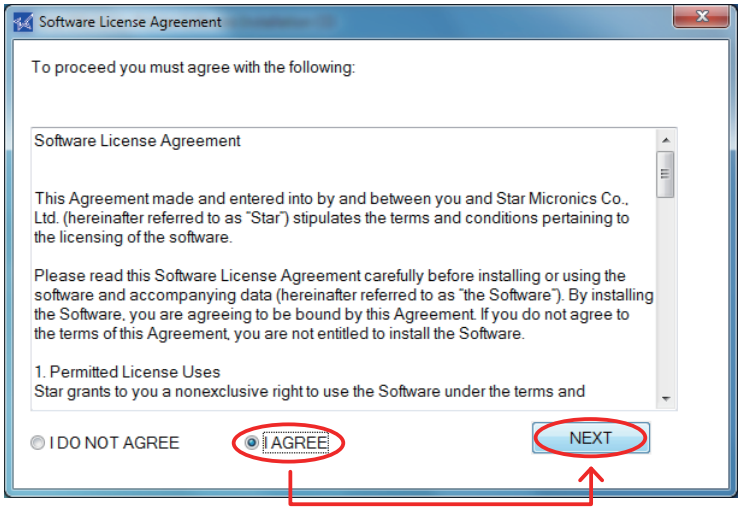
> **Note:** If you are connecting to the printer by USB, carry out the instructions in chapter 1, "Installation," and then turn the printer on.

① Insert the CD-ROM that came with the printer into the CD-ROM drive.
If the following window appears, click 'Run Autorun.exe'.


AutoPlay
DVD RW Drive (D:) PSA live
Always do this for software and games:
Install or run program from your media
Run Autorun.exe
Publisher not specified
General options
Open folder to view files
using Windows Explorer
View more AutoPlay options in Control Panel

② The software installation CD window opens. Click 'Install'.

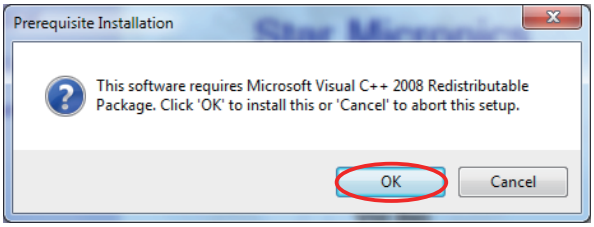
③ The software license agreement for using the contents of the CD appears. Read the agreement. If you agree with the terms, select 'I AGREE', and then click 'NEXT'.

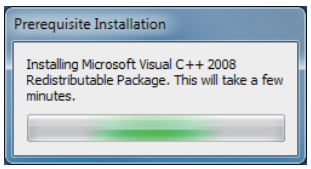

Software License Agreement
To proceed you must agree with the following:
Software License Agreement
This Agreement made and entered into by and between you and Star Micronics Co., Ltd. (hereinafter referred to as "Star") stipulates the terms and conditions pertaining to the licensing of the software.
Please read this Software License Agreement carefully before installing or using the software and accompanying data (hereinafter referred to as "the Software"). By installing the Software, you are agreeing to be bound by this Agreement. If you do not agree to the terms of this Agreement, you are not entitled to install the Software.
1. Permitted License Uses
Star grants to you a nonexclusive right to use the Software under the terms and
I DO NOT AGREE
I AGREE
NEXT

**Point!** If you click on any of the items on the software installation CD window, the software license agreement for using the contents of the CD will appear and will remain until you agree with its terms.

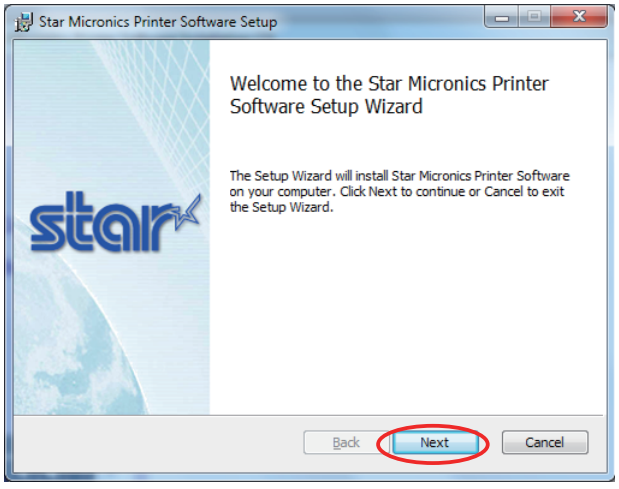
④ If you are using Windows Vista or Windows 7, the 'User Account Control' dialog appeards. Click 'Continue' or 'Yes'.

⑤ If components that are necessary for using the software are not found on your PC, those components are installed first. On the following confirmation dialog box, click 'OK'.
Depending on your PC environment, this process may take a long time.

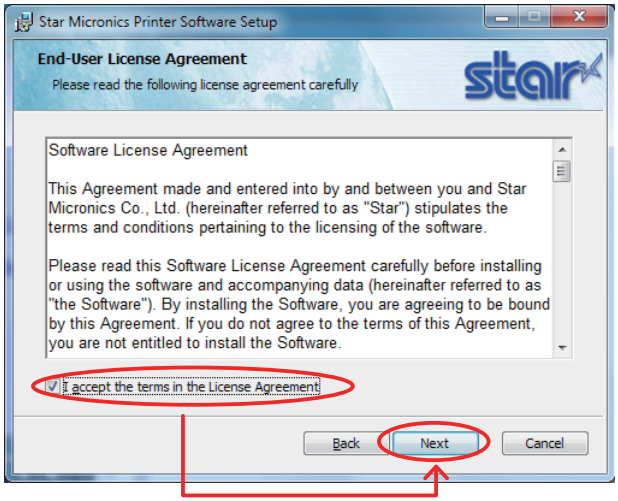

Prerequisite Installation
This software requires Microsoft Visual C++ 2008 Redistributable Package. Click 'OK' to install this or 'Cancel' to abort this setup.
OK
Cancel



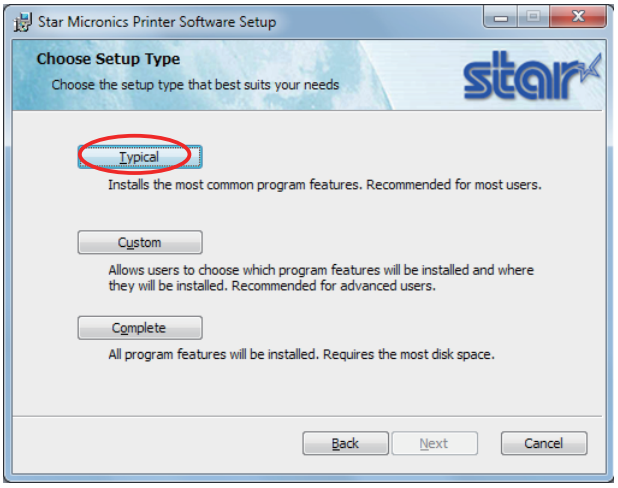

⑥ Click 'Next'.


Star Micronics Printer Software Setup
Welcome to the Star Micronics Printer Software Setup Wizard
The Setup Wizard will install Star Micronics Printer Software on your computer. Click Next to continue or Cancel to exit the Setup Wizard.
Back
Next
Cancel

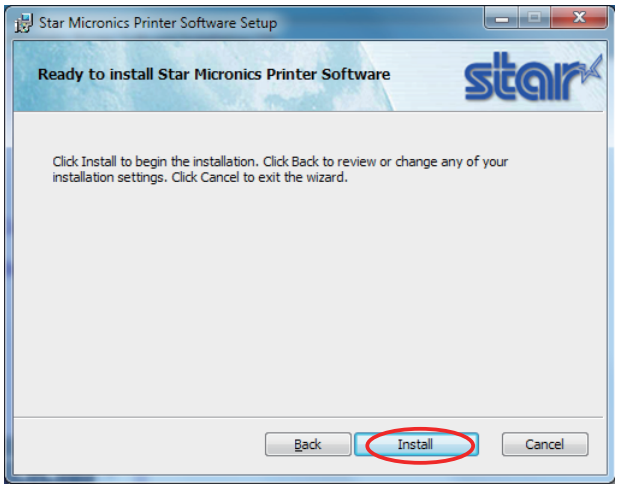
⑦ The End-User License Agreement, an agreement for installing the software, appears. Read the agreement. If you agree with the terms, select the 'I accept the terms in the License Agreement' check box, and then click 'Next'.

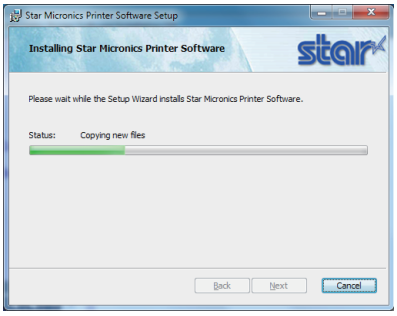

Star Micronics Printer Software Setup
End-User License Agreement
Please read the following license agreement carefully
Software License Agreement
This Agreement made and entered into by and between you and Star Micronics Co., Ltd. (hereinafter referred to as "Star") stipulates the terms and conditions pertaining to the licensing of the software.
Please read this Software License Agreement carefully before installing or using the software and accompanying data (hereinafter referred to as "the Software"). By installing the Software, you are agreeing to be bound by this Agreement. If you do not agree to the terms of this Agreement, you are not entitled to install the Software.
I accept the terms in the License Agreement
Back
Next
Cancel

⑧ Choose the setup type.
Click 'Typical' to install the most common, necessary program features.
Click 'Custom' to install only the program features that you will need.

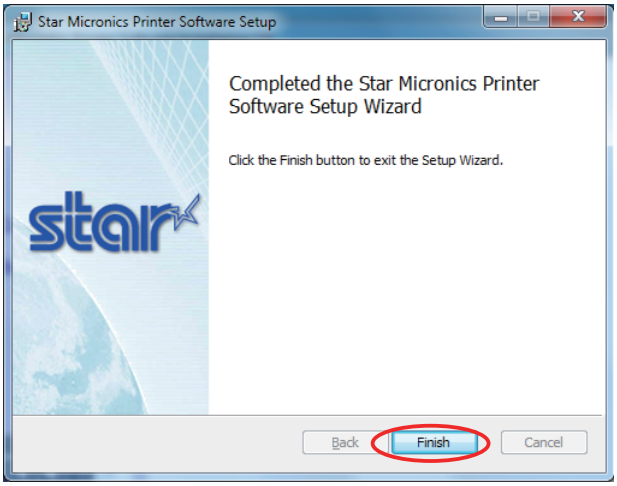

Star Micronics Printer Software Setup
Choose Setup Type
Choose the setup type that best suits your needs
Typical
Installs the most common program features. Recommended for most users.
Custom
Allows users to choose which program features will be installed and where they will be installed. Recommended for advanced users.
Complete
All program features will be installed. Requires the most disk space.
Back
Next
Cancel

⑨ Click 'Install' to start the installation.


Star Micronics Printer Software Setup
Ready to install Star Micronics Printer Software
Click Install to begin the installation. Click Back to review or change any of your installation settings. Click Cancel to exit the wizard.
Back
Install
Cancel


Star Micronics Printer Software Setup
Installing Star Micronics Printer Software
Please wait while the Setup Wizard installs Star Micronics Printer Software.
Status: Copying new files
Back
Next
Cancel

⑩ When the software installation completes, the following window appears.
Click 'Finish' to close the wizard.


Star Micronics Printer Software Setup
Completed the Star Micronics Printer Software Setup Wizard
Click the Finish button to exit the Setup Wizard.
Back
Finish
Cancel

⑪ Click 'Exit' to close the software installation CD window.

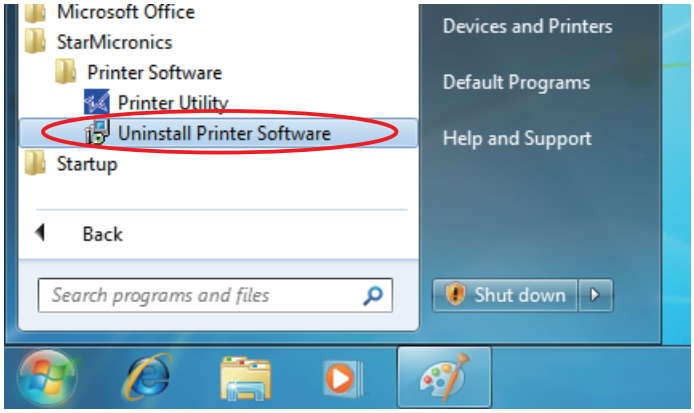
# 2. Uninstallation

Follow the procedure below to uninstall the software.

**Point!** If you are using a USB vendor class driver, read the 'Readme_En.txt' file on the CD-ROM.

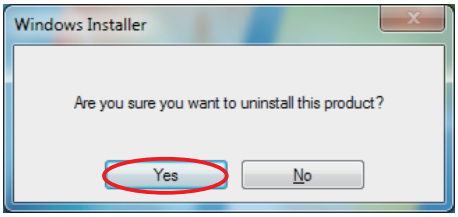
① Turn the printer power switch off.

② On the Windows taskbar, click 'Start', and then click 'All Programs' > 'Star Micronics' > 'Printer Software' > 'Uninstall Printer Software'.

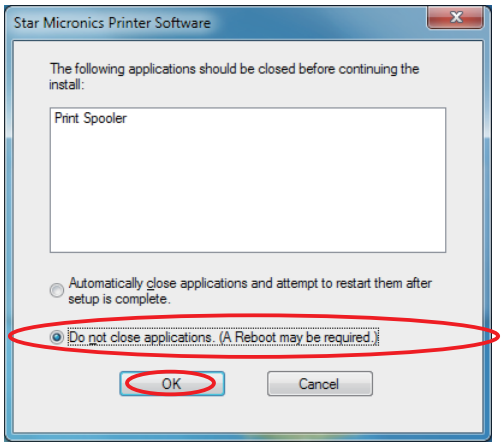



③ If you are using Windows Vista or Windows 7, the 'User Account Control' dialog appeards. Click 'Continue' or 'Yes'.

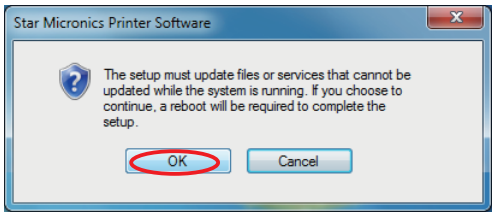
④ The following window appears. To continue, click 'Yes'.



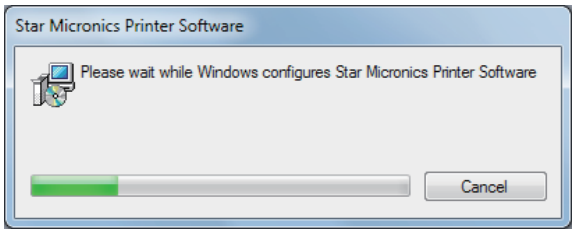
⑤ If the following confirmation dialog box appears, select the 'Do not close applications' option, and then click 'OK'.


Star Micronics Printer Software
The following applications should be closed before continuing the install:
Print Spooler
Automatically close applications and attempt to restart them after setup is complete.
Do not close applications. (A Reboot may be required.)
OK
Cancel

⑥ If the following confirmation window appears, click 'OK'.


Star Micronics Printer Software
The setup must update files or services that cannot be updated while the system is running. If you choose to continue, a reboot will be required to complete the setup.
OK
Cancel

⑦ The uninstallation program starts and removes all the relevant software components.



# 3. Printer Utility

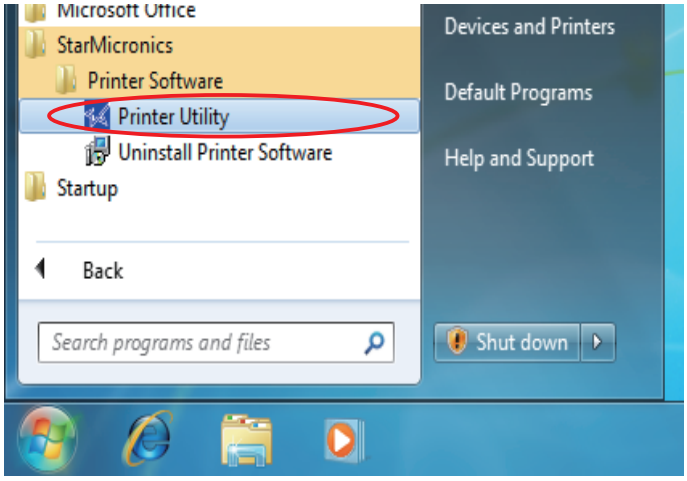
The printer utility connects to the printer and provides various functions. It includes a function that you can use to install the printer driver easily. The printer utility connects to the printer according to the settings specified under 'Connection'. The utility functions that you can use vary depending on the printer model and the connection settings.

For details on how to configure the connection and the utility functions that you can use, see the 'Printer Utility Help'. You can start the 'Printer Utility Help' by clicking the link at the lower left of the window that appears when you start the printer utility.

## 3.1 Starting the Printer Utility

Follow the procedure below to start the Printer Utility.

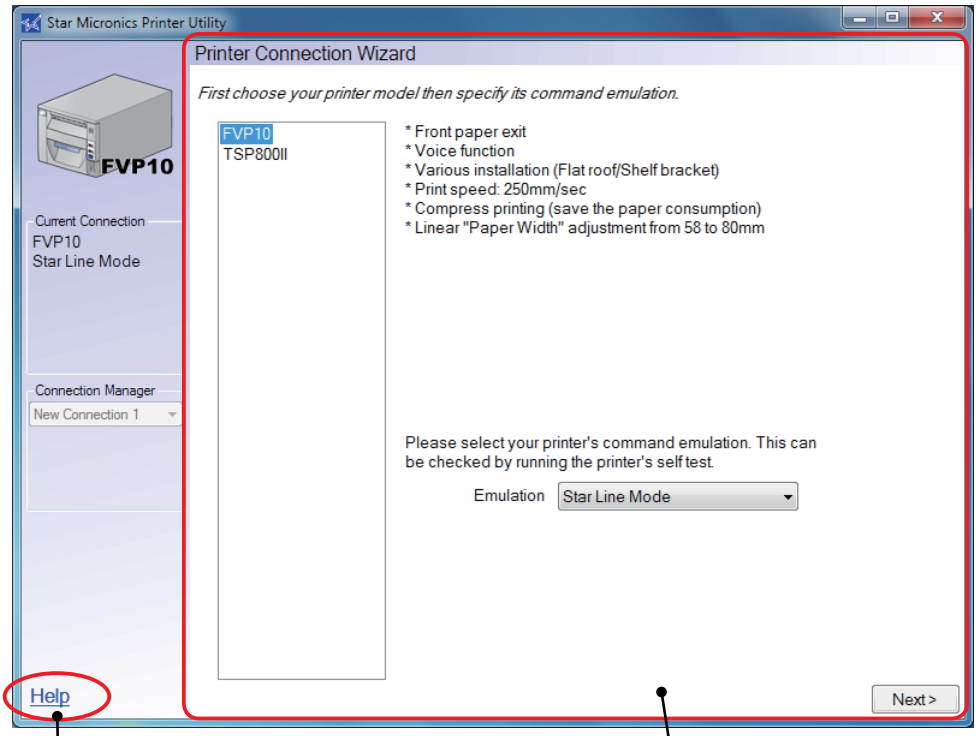
① On the Windows taskbar, click 'Start', and then click 'All Programs' > 'StarMicronics' > 'Printer Software' > 'Printer Utility'.




② If you are using Windows Vista or Windows 7, the 'User Account Control' dialog appeards. Click 'Continue' or 'Yes'.

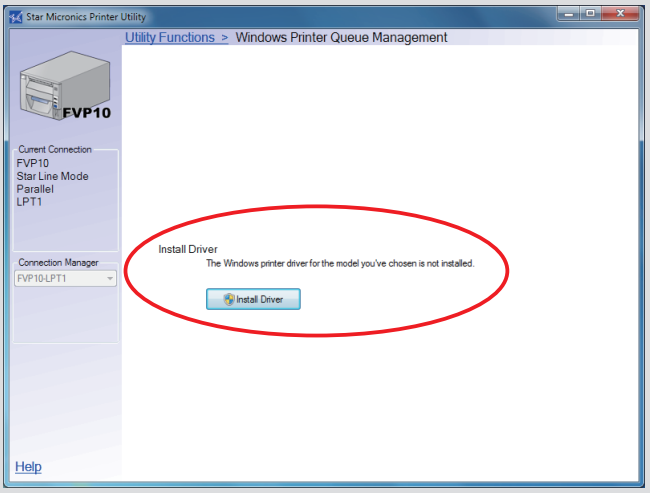
③ The printer utility window opens.

When you start the printer utility for the first time, the 'Printer Connection Wizard' appears. Specify settings such as the printer model that you are using, the command emulation, and the interface to create a connection. You will be able to use the printer utility functions through the connection that you created.


Star Micronics Printer Utility
Printer Connection Wizard
First choose your printer model then specify its command emulation.
FVP10
TSP800II
* Front paper exit
* Voice function
* Various installation (Flat roof/Shelf bracket)
* Print speed: 250mm/sec
* Compress printing (save the paper consumption)
* Linear "Paper Width" adjustment from 58 to 80mm
Please select your printer's command emulation. This can be checked by running the printer's self test.
Emulation
Star Line Mode
FVP10
Current Connection
FVP10
Star Line Mode
Connection Manager
New Connection 1
Help
Next >
Starting the Printer Utility Help
Printer Connection Wizard

**When Using a Printer Driver:**

When you have set 'Connection Setting' to anything other than 'USB Printer Class' and want to use the printer driver, install the driver from 'Windows Printer Queue Management' of the printer utility.



# 4. Revision History

| Rev. No. | Date of Revision | Changes |
|---|---|---|
| Rev. 1.0 | Mar . 2010 | First edition |
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# Appendix 1. FVP10 Sample Sounds

The following audio files are preinstalled in the FVP10.

| Sound No. | Audio Message | Name of the Downloadable File |
|---|---|---|
| Sound 1 | Welcome! | SP_EN01.wav |
| Sound 2 | Thank you! | SP_EN02.wav |
| Sound 3 | Order coming in. | SP_EN03.wav |
| Sound 4 | Drink Order coming in. | SP_EN04.wav |
| Sound 5 | Food Order coming in. | SP_EN05.wav |
| Sound 6 | Order has been cancelled. | SP_EN06.wav |
| Sound 7 | New order coming in. | SP_EN07.wav |
| Sound 8 | Order to go coming in. | SP_EN08.wav |
| Sound 9 | Print finished. | SP_EN09.wav |
| Sound 10 | Please take your receipt. | SP_EN10.wav |
| Sound 11 | Please come again. | SP_EN11.wav |
| Sound 12 | Please give your receipt to the operator. | SP_EN12.wav |
| Sound 13 | Now printing, please wait a moment. | SP_EN13.wav |
| Sound 14 | Please do not pull the paper until printing finishes. | SP_EN14.wav |
| Sound 15 | Thank you for visiting. | SP_EN15.wav |
| Sound 16 | Please take the number ticket. | SP_EN16.wav |
| Sound 17 | Please have a seat and wait a moment. | SP_EN17.wav |
| Sound 18 | Thank you for your purchase. | SP_EN18.wav |
| Sound 19 | Please wait here, we will guide you shortly. | SP_EN19.wav |

You can play back the preinstalled audio files by selecting the appropriate 'Sound No.' from various functions such as the 'Audio Configuration Function' and 'Text Search Function' of the printer driver and printer utility.

The preinstalled audio files are stored in the printer's user-data area. If you store new audio files by using the printer utility's 'Sound Upload Function' or by sending commands directly to the printer, all the preinstalled audio files will be cleared.

You can download the FVP10's preinstalled audio files from the following URL. You can use them again by uploading the files that you want to use to the FVP10.

*http://www.star-m.jp/eng/dl/dl02_07_02fvp10.htm*

**Point!** The error-warning sounds in the printer are not cleared even if you upload new audio files to the printer.

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Please access the following URL
*http://www.star-m.jp/eng/dl/dl02.htm*
for the latest revision of the manual.

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Software Installation Manual Rev. 1.0 2010.3.24
Printed in Japan, 80878375